

GENERAL TERMS AND CONDITIONS

These General Terms and Conditions govern the relationship between Wilderness Vision Storm and its clients for guided tours and other outdoor activities. **By booking a tour with Wilderness Vision Storm, you agree to these terms and conditions. Please read carefully.**

Assumption of Risk

Participation in outdoor activities such as hiking, skiing, rock climbing, canoeing, and other activities involves inherent risks. These risks include but are not limited to slips, falls, equipment failure, drowning, and unpredictable weather conditions. Clients must accept these risks as a condition of participation. Wilderness Vision Storm is not responsible for any injuries, accidents, or damages sustained during the tour.

Refunds

If a guide becomes ill and no replacement can be arranged, we will provide a full refund of any payments made for the tour. However, Wilderness Vision Storm is not liable for any other costs or damages incurred by the client.

Cancellation Policy

- Cancellations must be made in writing and sent to us by email. With prior agreement it is allowed to transfer the booking.
- Cancellations made more than 60 days before the start of the activity can be fully refunded, minus an administrative fee (5%).
- For cancellations made more than 30 days before the start of the activity, we will refund 50% of the payment (-5% admin fee).
- For cancellations made less than 30 days before the start of the activity, no refund will be provided. A voucher can be offered.
- No refunds will be given for any activities not completed due to weather or other circumstances beyond our control.
- We recommend to take out a travel insurance that covers cancellations in case of illness and other common reasons to cancel.

Insurance

All clients must have a valid personal liability, health and accident insurance. Clients verify with their insurance provider that the activity they are booking is covered.

Equipment Rental

Clients who borrow equipment from Wilderness Vision Storm are responsible for returning it in the same condition (regular wear and tear is ok) as when they received it. Clients are held liable for any damages or loss of equipment, including replacement costs.

Fitness and Health Requirements

Clients must be in good physical and mental condition and must have the necessary equipment to participate in the activity. Wilderness Vision Storm reserves the right to deny participation in an activity if a client is deemed unfit or does not have the appropriate equipment.

Guide's Authority

The guide has the authority to make decisions regarding the safety and well-being of the group. Clients are expected to respect the guide's decisions and follow their instructions.

Transport

Clients are responsible for their own transportation to the meeting point unless otherwise agreed. Wilderness Vision Storm is not responsible for any delays or other issues with transportation. Please see our transport policy for more information.

Climate Instability & Force Majeure

Tours may be postponed, rescheduled or cancelled in case of events beyond Wilderness Vision Storm control, such as unsuitable weather conditions, natural disasters, other climate related issues or war.

Evacuation and Repatriation

Clients are responsible for any direct and indirect extra costs resulting from the need for evacuation, search and rescue operations, or repatriation. We recommend strongly to take out an insurance that covers these costs.

Liability Waiver

For certain activities, clients may be required to sign a liability waiver before participating. This waiver releases Wilderness Vision Storm, its owners, employees, and affiliates from any liability for any injuries, accidents, or damages sustained during the tour.

Privacy Statement

Wilderness Vision Storm respects the privacy of its clients and is committed to protecting their personal information. We collect and process personal information only for the purpose of providing our services and as required by law. We will not disclose or sell your personal information to third parties without your consent.

Foto & Video Material

Wilderness Vision Storm reserves the right to use and publish photo and video material. Clients can reject and withdraw consent.

Governing Law

These General Terms and Conditions shall be governed by and construed in accordance with the laws of Norway. Any disputes arising out of or in connection with these terms and conditions shall be subject to the jurisdiction of the courts in Oslo.

I have read and understood these terms and conditions:

FULL NAME:

PLACE & DATE:

SIGNATURE: